Community Manager Job Description

Full Time | Expected salary range: $90,000 - $105,000 + benefits

Who are we?

impala (www.impala.digital) is a venture-backed seed stage startup, founded by two Harvard alumni.

We're transforming the US social impact sector by building an end-to-end suite of fresh, intuitive technology products to help nonprofits and funders maximize their impact at every stage - from initial due diligence to final grant.

Our first product - Ecosystem Intelligence - is a Business Intelligence platform for the nonprofit world. It enables grantmakers and fundraisers to analyze any nonprofit ecosystem, anywhere in the country (who's involved, how they're connected, key financials + funding insights and more).

What's the role?

It's a super exciting time at impala! We're about to launch Ecosystem Intelligence, starting in Massachusetts (MA). And thanks to the support of some of the state's most respected philanthropic foundations, we'll be providing *free, equitable access* to our platform for *every single nonprofit* and foundation across the state.

That's where you come in. As a community manager, your job will be to help us engage with the MA nonprofit community as comprehensively and inclusively possible. Specifically, you will:

- Build networks and close working partnerships with community leaders, nonprofits and philanthropic foundations across Massachusetts.
- Proactively engage nonprofits that historically have had less access to technology and help them to onboard and use the impala platform.
- Represent impala in the community, at launch and network events and other presentations.
- Provide assistance and troubleshooting for community users, both online and - where necessary - in person with site visits.

What are we looking for?

We're looking for smart, proactive nonprofit or philanthropy professionals who are interested in deploying their skills in the startup + tech-for-good world. An ideal candidate will:

- Have experience working with the nonprofit and philanthropic community, ideally in Massachusetts (useful, but not a must).
- Have worked in a community-engagement, partnerships or network building type role (useful, but not a must).
- Have terrific communication skills, drive and personal responsibility.
- Be familiar with and comfortable using technology.

We're an equal opportunity employer, and particularly encourage candidates who identify as women, BIPOC and/or LGBTQ+ to apply.

Interested? Next steps

We pride ourselves on being nimble and no BS, so if this post has resonated just **send a copy of your resume to simon@impala.digital and we'll set up a short call** to discuss further.